QUALITY OF THE SERVICE OFFERED - MISSION

The Company's objective is to strengthen the guarantee of freedom of movement (mobility) of citizens provided for by art. 16 of the Italian Constitution, which in paragraph 1 states: "Every citizen may move and reside freely in any part of the national territory" and in paragraph 2: "Every citizen is free to leave the territory of the Republic and to re-enter it". This provision is reflected at Community level in art. 8 of the Maastricht Treaty, which expressly provides that: "Every citizen of the European Union has the right to move and reside freely within the territory of the Member States". La Navigazione Libera del Golfo is committed to ensuring compliance with quality standards for the service offered, monitoring the performance of its activities through performance indicators and quality objectives.